

# DOES MY SHIPMENT REQUIRE A SIGNATURE WHEN DELIVERED?

Some of your small package shipments may require a signature upon delivery, but it's not always necessary. Learn more about when signatures are required to protect your customers, goods and reputation.

## WHAT PACKAGES REQUIRE A SIGNATURE FOR UPS®?



WINE AND ALCOHOLIC BEVERAGES\*



DANGEROUS GOODS AND HAZARDOUS MATERIALS\*

## WHAT PACKAGES CAN I REQUEST A SIGNATURE FOR?



HIGH-VALUE PRODUCTS OF \$1,000 OR MORE\*\*



LEGAL OR SENSITIVE DOCUMENTS



SENTIMENTAL ITEMS



WHITE GLOVE SHIPMENTS



MEDICAL SUPPLIES



PHARMACEUTICALS



TEMPERATURE AND TIME-SENSITIVE GOODS



PACKAGES SENT DURING PERIODS OF HIGH NATURAL DISASTER EVENTS



PACKAGES GOING TO AREAS WITH A HISTORY OF LOST OR STOLEN SHIPMENTS



AT THE REQUEST OF THE RECIPIENT

### ▶ DO ANY OTHER PACKAGES REQUIRE A SIGNATURE?

For shipments that don't fall into the previous categories, requesting a signature is probably not necessary.

### ▶ DID YOU KNOW?

For UPS signature-required shipments, a driver will try to deliver a package that requires a signature up to three times. Redelivery fees may be assessed for each attempt. You will receive a UPS signature confirmation once the package is successfully delivered. If no one is available to sign for a delivery after the third attempt, UPS will return the shipment to the sender.

### ▶ HOW TO REQUEST A SIGNATURE FOR DELIVERY

Requesting a signature is easy when you work with a third-party logistics (3PL) provider like Worldwide Express. Simply select the type of confirmation service you'd like, such as "signature required" or "adult signature required," when booking your shipment via a 3PL's transportation management system (TMS).

### ▶ WANT TO LEARN MORE ABOUT UPS SIGNATURE REQUIRED SERVICES?

**Request a free consultation** to receive help determining which of your shipments require signatures and more.



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\* Adult signature required. Check the regulations and requirements before shipping these items.

\*\* Based on the UPS High-Value Report for declared value shipments.

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