



**Save Money.  
Save Sanity.**

**We call that a win/win.**



**UPS® SERVICE GUIDE**

# Simplicity to the Rescue

You've got a lot to worry about in your daily business operations — shipping shouldn't be one of those things. With a focus on small to mid-size businesses, Worldwide Express (WWEX) is a consultative partner, bringing simplicity to your supply chain.

As the largest non-retail UPS Authorized Reseller, WWEX evaluates your unique shipping needs, helping you identify solutions with the industry-leading provider of ground and express shipping services, UPS.

## Why go with WWEX?



### Expertise Without Overhead

With WWEX on your team, you have someone by your side who knows everything about shipping, without having to have someone on your staff.



### Flexible Billing

One customized, consolidated bill eases your accounting headaches no matter how many shipments you make or delivery options you choose.



### Proactive Support

Our shipping experts manage your account and anticipate potential road blocks, so you avoid surprises; and when you need them, a team of support pros are only a phone call away.



### Efficient Integrations

By integrating with the most common e-commerce platforms and accounting/inventory systems, you have greater visibility with fewer clicks between systems.



### Trusted Technology

Eliminate the need for a costly TMS by booking and tracking your shipments in a snap using SpeedShip®, Worldwide Express' shipping platform designed with you in mind.



### Choices You Need

When you find yourself needing more options, WWEX can deliver, with access to 65 top-tier LTL carriers and tens of thousands truckload carriers.

# The Power to Choose

We know your packages can't afford to be delayed in transit. It's why choosing the right service type is the first step in ensuring your product makes it to its destination on time and at a price that fits your budget.

*UPS delivers more guaranteed packages on time than any other carrier.*



	TIME IN TRANSIT	DELIVERY WINDOW	FEDEX COMPARISON
<b>UPS Next Day Air<sup>®</sup> Early</b>	Overnight for next business day delivery	By 8 a.m. the next business day to major cities in the 48 contiguous states <i>Delivery is available by 8:30 a.m., 9 a.m. or 9:30 a.m. the next business day to most other U.S. cities, including Anchorage, AK</i>	FedEx First Overnight <sup>®</sup> <i>Next business day by 8:30 a.m.</i>
<b>UPS Next Day Air<sup>®</sup></b>	Overnight for next business day delivery	By 10:30 a.m. to all 50 states and Puerto Rico <i>Delivery time may be noon or end of next business day depending on destination</i>	FedEx Priority Overnight <sup>®</sup> <i>Next business day by 10:30 a.m.</i>
<b>UPS Next Day Air Saver<sup>®</sup></b>	Overnight for next business day delivery	By 3 p.m. or 4:30 p.m. to commercial destinations within the 48 contiguous states and select locations in Alaska where UPS Next Day Air delivery is committed by 10:30 a.m. or noon, respectively. Residential shipments are delivered by end of day.	FedEx Standard Overnight <sup>®</sup> <i>Next business day by 3 p.m.</i>
<b>UPS 2nd Day Air A.M.<sup>®</sup></b>	Two business days	By 10:30 a.m. or noon on the second business day to metropolitan commercial destinations in the 48 contiguous states where UPS Next Day Air delivery is committed by 10:30 a.m. or noon, respectively	FedEx 2Day <sup>®</sup> A.M. <i>Second business day by 10:30 a.m.</i>
<b>UPS 2nd Day Air<sup>®</sup></b>	Two business days	By end of the second business day to all 50 states and Puerto Rico	FedEx 2Day <sup>®</sup> <i>Second business day by end of day</i>
<b>UPS 3 Day Select<sup>®</sup></b>	Three business days	By end of the third business day to the 48 contiguous states	FedEx Express Saver <sup>®</sup> <i>Third business day by end of the day</i>
<b>UPS<sup>®</sup> Ground</b>	1-5 business days, depending on distance	Guaranteed day-definite delivery within one to five business days to all 50 states and Puerto Rico <i>Refer to the UPS Ground Time in Transit map</i>	FedEx Ground <sup>®</sup> <i>1-5 business days, based on distance</i>

# One Size Doesn't Fit All

Schedule your pickups in a way that fits with your business — not the other way around. By scheduling pickups only when you need them, it saves you money and saves the environment by reducing carbon emissions. It's a win-win for everyone!

## UPS Smart Pickup®

A UPS driver will automatically pick up your shipment when it's processed before a designated notification time

**CHOOSE THIS IF YOU:** want the convenience of a scheduled pickup when you create a shipment

## Day-Specific Pickup

A UPS driver will pick up your shipments on pre-selected business days (1-4 days per week)

**CHOOSE THIS IF YOU:** only ship on specific business days

## Daily On-Route Pickup

A UPS driver makes a pickup at your location every business day while making deliveries in your area, even if you're not receiving packages

**CHOOSE THIS IF YOU:** are flexible on pickup times but want the convenience of an automatic daily pickup

## Daily Pickup

A UPS driver will automatically pick up your shipments each business day, as scheduled

**CHOOSE THIS IF YOU:** ship every day and need a scheduled daily pickup

## UPS On-Call Pickup®

You can schedule a pickup for shipments on the same day or for a future day

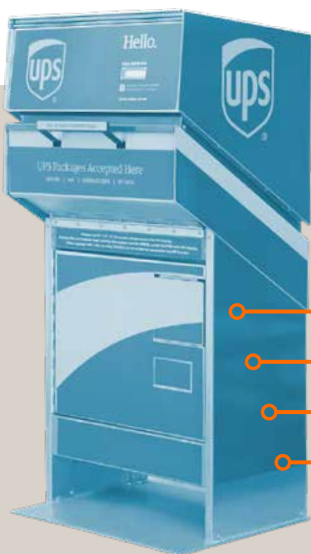
**CHOOSE THIS IF YOU:** ship occasionally and need the convenience of an on-demand pickup

## Saturday Pickup

UPS will collect your package on a Saturday at your request

**CHOOSE THIS IF YOU:** fill orders on the weekend and want the same delivery commitment as a Friday pickup

*Note: Your negotiated UPS pickup rates are only applicable for pickups that occur at your location. For packages tendered at an alternate pickup location, you will incur the UPS On-Call Pickup fee.*



## Anytime, Anywhere.

**DROP OFF WHEN YOU NEED IT** ▶▶▶ **PICK UP WHERE YOU NEED IT**

- 38,000 UPS Drop Boxes Nationwide
- Open 24/7/365
- Labeled with Pickup Time and Status
- Stocked with Envelopes, Boxes and Labels



- 40,000 UPS Access Point® Locations
- Lockers available 24/7/365
- 90% of U.S. consumers within 5 miles

# Security for your Shipment

Loss and damage can happen, but with Worldwide Express, we aim to make them as painless as possible.

Flexible Parcel insurance, provided through UPS Capital Insurance Agency, Inc., offers coverage up to the invoice value of your goods in the event of a loss or damage. As a WWEX customer, our claims team helps simplify the process, getting you up to the invoice value of your goods — not just the replacement cost of the item, like other transportation carriers do.



## Cost

A minimum fee of \$1.80 is assessed providing coverage up to \$400 in value. Additional coverage is available for \$0.45 per every \$100 in value.



## Applying

There's no application and no upfront costs or deposits; simply select your coverage while creating your shipment.



## Claims

Submit your claim quickly directly through SpeedShip with guidance from our claims team who have your back every step of the way.

*Insurance coverage is underwritten by an authorized insurance company and issued through licensed insurance producers affiliated with UPS Capital Insurance Agency, Inc. and other affiliated insurance agencies. UPS Capital Insurance Agency, Inc. and its licensed affiliates are wholly owned subsidiaries of UPS Capital Corporation. The insurance company, UPS Capital Insurance Agency, Inc. and its licensed affiliates reserve the right to change or cancel the program at any time. The insurance coverage is governed by the terms, conditions, limitations and exclusions set forth in the applicable insurance policy. Insurance coverage is not available in all jurisdictions.*

## Specialty Coverage for your Specialty Goods



When standard coverage just won't do for your anything-but-standard shipments, UPS Capital offers specialty coverages to protect your time- and temperature-sensitive, perishable and other hard-to-value items against loss, damage or delay.

### Jewelry

Precious gemstones deserve precious coverage. With jewelry and precious stone coverage, you can insure up to \$50,000 in value for domestic and \$500 for international packages. Rates start at \$0.60 for \$300 in coverage with the ability to purchase additional coverage at \$0.20 for each \$100 in value.

### Time-Sensitive Shipments

When time is of the essence, there's additional coverage available to insure against spoilage due to time-in-transit delays.\* Time-in-Transit insurance begins at the end of day: 6 p.m. for commercial deliveries, 8 p.m. for residential deliveries. Starting as low as \$1.20 for \$200 in coverage, you are able to insure additional value for just \$0.60 per \$100. Claims must be initiated within 45 days of the expected delivery date.

*\*Delays caused by weather, acts of nature, or any catastrophic event that is out of the control or influence of UPS is excluded from this coverage.*



**It's simple:**

With Worldwide Express, a local representative with access to a nationwide network of experts is ready to help you today. Let's get started empowering your business, one smart solution at a time.

**wwex.com**

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