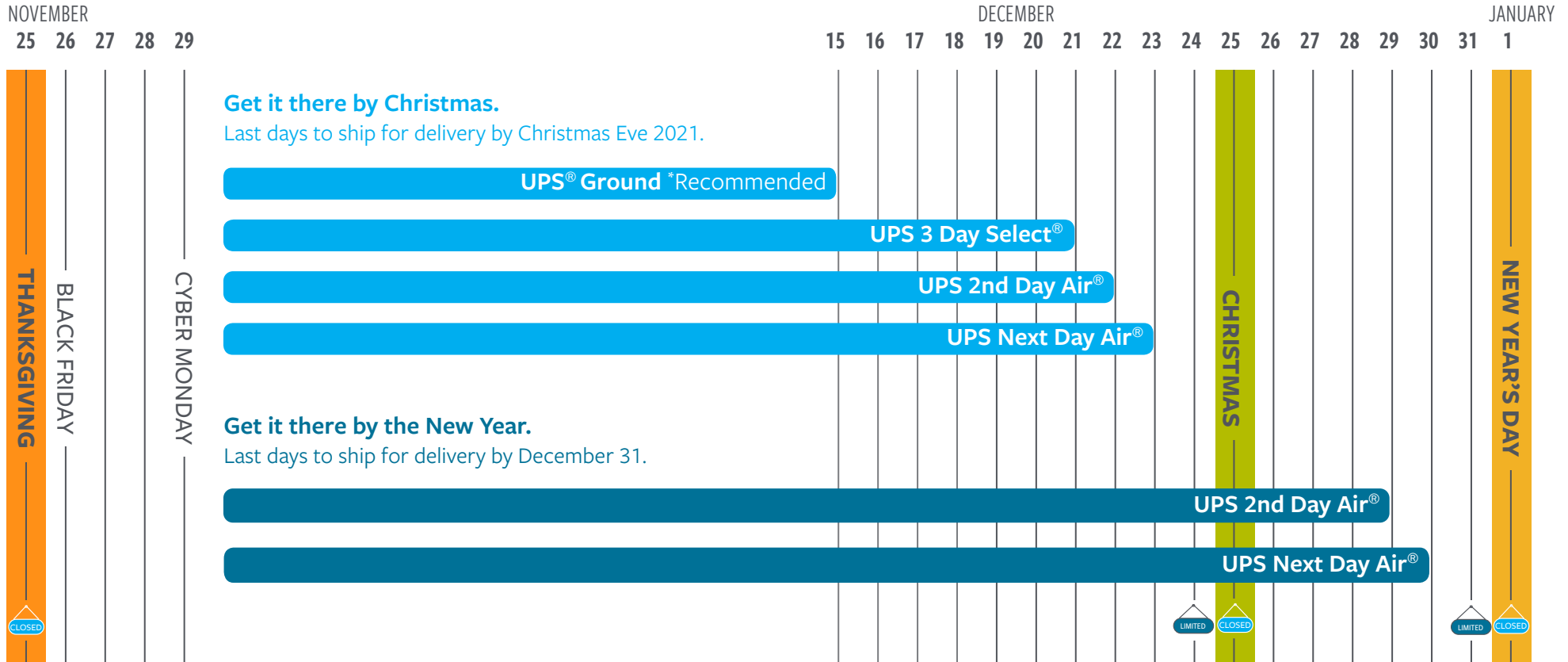




# The holidays can be hectic; holiday shipping doesn't have to be.



### Holiday Season Service Guarantees

Effective October 11, 2021, and until further notice, the UPS Service Guarantee has been reinstated for select air and international services but remains suspended for other services due to the global effects of the Coronavirus pandemic. UPS remains committed, however, to providing the excellent service that customers have come to expect. For further details on affected services and other operational adjustments, please [visit the UPS Service Guarantee page of the UPS website.](#)

### Peak Charges

To learn more about peak charges and when they apply, visit [ups.com/peaksurcharges](#). Packages exceeding UPS weight or size requirements are not accepted for transportation.

### Time-in-Transit Notes

On UPS holidays — Nov. 25, Dec. 25, and Jan. 1 — there is no movement of any packages tendered to UPS, regardless of the date of tender. UPS Express Critical® service is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714-8779 or visit [upsexpresscritical.com](#). **The most up-to-date time-in-transit details will be available at [ups.com/ctc](#) at the time of shipping.**

\*Given current capacity constraints, it is recommended to ship Ground packages as early as possible. This is only a recommended date; refer to [ups.com/ctc](#) for the most up-to-date information.

For assistance, reach out to your local Worldwide Express account representative.

UPS and Worldwide Express observed holiday

Worldwide Express will have a limited schedule.